## EXPERT SESSIONS BY ALUMNI

**Mr. Saurabh Bagai**(Batch 2009-13), a respected alumnus, conducted an insightful session titled "Enhancing Guest Service Skills in Hospitality" for final-year students on campus. He shared his industry expertise, emphasizing communication, empathy, and attention to detail as essential components of exceptional guest service. Through engaging discussions and real-life examples, Mr. Bagai inspired students to adopt a proactive approach to addressing guest needs and challenges.

The students actively participated, demonstrating focus and enthusiasm throughout the session. This valuable initiative bridged academic learning with industry practices, equipping students with practical strategies to excel in the hospitality field. The college greatly appreciates Mr. Bagai's contribution.



## ALUMNI CONTRIBUTION DURING CHANDIWALA HOSPITALITY ENSEMBLE

**Mr. Varun Chawla**, an alumnus from the 2002-06 batch, represented his organization, Hungritos, as one of the major sponsors of the Hospitality Ensemble 2024. His participation highlighted the strong alumni-industry connection and contributed significantly to the event's success, showcasing the enduring bond between the institution and its graduates.

BCIHMCT alumni Chef Gaurav Raghuvanshi, Chef Laveen Mirg, and Chef Utkarsh Bhalla served as distinguished judges for prominent events at CHE 2024, including the Earthling Future Chef Contest, Daawat Biryani Competition, and Dhanshri Regional Indian Cuisine Challenge. Their expertise and contributions elevated the standards of these prestigious competitions.

**Mr. Yash Raghav**, General Manager-Training at Sarovar Hotels and an esteemed alumnus from the 1999-03 batch, graced the CHE 2024 Closing Ceremony as the Guest of Honor. His presence added prestige to the event, reflecting his enduring connection with the institution and commitment to fostering industry-academic collaboration.









## **PLACEMENT DRIVE**

BCIHMCT has received significant alumni support through various events. On January 17, 2024, **Mr. Amritesh Dhar**, an alumnus from the 2008-12 batch, represented Cinepolis during a campus visit, strengthening the connection between the institute and industry. Similarly, alumni **Mr. Dhruv Sood**, Revenue Director at Oasis Baklawa, supported a placement drive, connecting aspiring professionals with the brand. On April 10, 2024, Mr. Yash Raghav, an alumnus from the 1999-2003 batch, and Mr. Siddharth Guj of Sarovar Hotels conducted campus placements, offering valuable industry insights and mentorship to students, fostering the institute's industry-academia collaboration.



