



URL and Financepeer Login credentials for Banarsidas Chandiwala Institute of Hotel Management & Catering Technology

Thu, Oct 7, 2021 at 2:09 PM

Arya Rajan <arya.rajan@financepeer.co>

To: arvind@bcihmct.ac.in

Cc: director@bcihmct.ac.in, Deepesh Divakaran <deepesh.divakaran@financepeer.co>, Gourav Khare <gourav.khare@financepeer.co>, Saurabh Mahapatra <saurabh.mahapatra@financepeer.co>, Deepika Verma <deepika.verma@financepeer.co>

Dear Ma'am / Sir ,

Greetings of the day.

We are pleased to inform you that we have deployed our CRM, Office and Academic Module of proCampuz in Banarsidas Chandiwala Institute of Hotel Management & Catering Technology. Please find the below shared login link for your reference.

Office Link : <https://banarsidas.procampuz.com/>

Academic Link : <http://banarsidas.academic.procampuz.com/>

Please find the attached Login Credentials. Please note that we will be sharing the CRM credentials by tomorrow (08/10/2021) ,EOD.

Thank you. Regards

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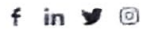
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 Credentials_Banarsidas.xlsx
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IOM

Date: 31.08.2021

Partnership for ERP by Procampuz, Financepeer

Banarsidas Chandiwala Institute of Hotel Management & Catering Technology will be signing a MoU with Procampuz, crafted by Gatikk Technologies.

This ERP would also sync all Session plans, lesson plans, faculty reports, practical observation sheets maintained by the teachers and also the assignments, class works, notes, attendance and grades at one place enhancing academic experience of students and teachers at one place. In a post Covid scenario wherein students are relying completely on gadget based e-learning this software would provide instant notifications to all logged in devices for activities, announcements and attendance for both students and faculties. Thus, the MoU will help to provide for a more engaging and responsive academic scenario both for the students and the faculty of the Institute.

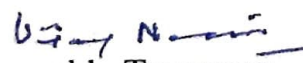
This MOU is at-will and may be modified by mutual consent of authorized officials from listed partners. This MOU shall become effective upon signature by the authorized officials from the (list partners) and will remain in effect until modified or terminated by any one of the partners by mutual consent.

First Year Cost / User / Year Cost includes training, support, handholding, and initial customization which are show stoppers will be nil. We will see the outcomes and utilities before continuing for the second year.

This is being submitted for your kind information and approval.



R. K BHANDARI
PRINCIPAL


Honourable Treasurer 31/8/21
SBCSSTS



BCIHMCT23-08-2021

**Faculty Development Programme on ERP by Procampuz ,
Financepeer**

The education industry is one that has tremendous socio-economic impact and ramifications. It is therefore essential to ensure that the cogs of the education system run smoothly and function well. Faculty development programs are designed to update the knowledge and skill of key players of the education system, namely the teachers, to enable them to create meaningful and relevant discourses for their wards.

With developments in technology taking over every field of activity in the world it is no surprise that the education industry also relies on the same for efficient functioning. ERP (Enterprise Resource Planning) is one such technological tool that helps in streamlining operations of the educational sector, integrating academics, administration, accounting, transportation and other departments of an educational institution and automating operations by letting the management take a bird's eye view of all activities and progress. It also helps to integrate the whole system within the institute and facilitates processing and storing of error free data, thereby leading to enhanced efficiency.

A faculty development programme was conducted by Ms Deepika Verma – Regional Sales Manager at Financepeer. The FDP aimed at explaining how a tedious task of maintaining integrated records can be streamlined by resorting to an all-automated process by employing software for the same.

In order to seamlessly integrate all key processes of the institute from academic to financial and from administrative to commuting, dedicated to manage activities of the campus, efficient student management and streamline student – teacher engagement, Banarsidas Chandiwala Institute of Hotel Management & Catering Technology will be signing a MoU with **Procampuz , crafted by Gatikk Technologies.**

This would not only assist in academic enhancement but will also enhance and provide a tool towards easing placements and help in networking with the leading organisations and brands. Procampuz has a pre-set data base of over 10,000 companies in addition to having features like mock aptitude tests and placement schedule records.

This ERP would also sync all Session plans, lesson plans, faculty reports, practical observation sheets maintained by the teachers and also the assignments, class works, notes, attendance and grades at one place enhancing academic experience of students and teachers at one place. In a post Covid scenario wherein students are relying completely on gadget based e-learning this software would provide instant notifications to all logged in devices for activities, announcements and attendance for both students and faculties. Thus, the MoU will help to provide for a more engaging and responsive academic scenario both for the students and the faculty of the Institute



A handwritten signature in blue ink, appearing to read "Shandari".



Shandari



Shandari



PREPARED FOR

**Banarsidas
Chandiwala
Institute of Hotel
Management &
Catering
Technology**
Chandiwala Estate, Maa Anandmai Marg,

Kalkaji,

New Delhi-110019

CAMPUS SUITE PROPOSAL / MOU

Your Students Deserve an Exceptional Education Experience.

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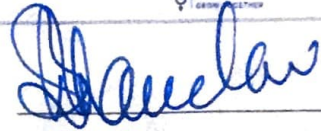
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ABOUT US

Financepeer is a Google incubated and Forbes acclaimed Company specializing in Fee Financing for Domestic courses and Study Abroad. Financepeer supports students, parents and educational institutions by providing Low-Cost Monthly EMI fee payment options making fee payment Easy, Hassle-Free and Affordable.

OBJECTIVE

The objective of this document to submit the proposal for the usage of End to End fully customizable Campus Management platform for For **BCIHMCT, Kalkaji Delhi-19**. This document also explains the solution offerings and corresponding action plan to be taken. The sole purpose of the proCampuz platform is to accelerate the operational efficiency of the Campus along with improving the reporting and productivity of stakeholders on the Campus.

CHALLENGES

As per our analysis and research, we hereby list out the major 10 Current operational Challenges in terms of technology Adoption on the campus.

1. Multiple vendors to Manage the Operations
2. Every Department function as an isolated Island
3. Low Return on Investments (ROI)
4. No predictive platform
5. Not built as per the expectation of Academies
6. Rigid Platforms / Lack of Customization capability
7. Non-availability of Student performance on a single dashboard
8. Missing links in Communication between stakeholders
9. No options to track faculty performance in the true sense
10. Huge time is taken to implement the application



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SOLUTIONS – ABOUT proCampuz

proCampuz was crafted with care for education Principals, HOD, Teachers, Placement Officers, HR, and administrators to help them save time, organize the campus activities, and improve communication with students, parents, and alumni.

proCampuz: Making Campus without boundaries

- The current education system in India is transforming itself and adopting an outcome-based result-oriented analysis which is a shift from the traditional system of marks and grade.
- Although marks and grades are important, they can never be the tool to determine if the student can do good in the future.
- Indian Education System have started adopting the concept of an outcome-based rating system which can be used to measure the students as well as teachers' performance.
- There seems to be only a handful of the well-equipped and robust system existing.
- A single platform assisting and engaging Students, parents, faculties, HOD, Principal, and Management are rare to be seen.

End to End dedicated dashboard for Each Stakeholder

- **Management team** – Real-time centralized and organized data helps in taking decisive measures.
- **Principal** – Integrated dashboards & detailed reports for effective operational management.
- **Head of Department** – Plan, measure, and enhance the performance of the department.
- **Faculty** – Automates non-academic tasks and focuses on student engagement and participation. Tracks Journals, Consultancy, and Conferences for teachers.
- **Student** – Manage the academic life cycle of a student.
- **Alumni** - Providing with unique connection, networking analytics, and explore new opportunities.
- **Parent** – Engaging the parent through the complete life cycle of a student on the campus.
- **Accreditation Manager** – Measure, Analyze, and accelerate your accreditation process.
- **Placement Officer** – Bridges the gap between Academics and Corporates.
- **Admission Coordinator** – Making student on-boarding smart and smooth.
- **Human Resource** – Building and managing staff performance metrics and payouts.







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 **FINANCEPEER**
GROW TOGETHER

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- **Training Coordinator**– Building student skills and abilities.
- **Exam Coordinator** = Manage, regulate, and Evaluate University and Internal Exams. Automates Hall tickets, seat arrangements, Invigilators, and time table.
- **Account Manager** – Keep track of all incomes including Fees and set reminders for all pending payments.
- **Transportation Manager** – Track your vehicle's position as well as critical dates. Automate the bus passes and process flow.

Modules in proCampuz

CRM Module

Admission

Module

Outcome-Based Learning Management System (LMS) with

Integrated Contents Office Management

Human Resource

Management

Infrastructure Module

Exam Management

Accreditation

Management

Transportation

Management Alumni

Management

Hostel

Management

Library

Management





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Benefits of proCampuz

Rule-based, Customized, Automated, curriculum planning and execution as per OBE/NBA/NAAC/ABTE/ AMBA/ EQUIS/ AACSB

Create and manage the course plan for a semester or complete Academics with our simple planning tools. Now never miss a deadline on the Campus. Also, sync the course plan with the student's and parent's mobile and desktop.

Prepare a non-overlapping classroom schedule in minutes

Sync all your Critical Dates and Events into a Smart Calendar. HOD can auto-generate the Time table with a single click. proCampuz will automatically allocate hours as per the availability and set the priority of the faculty.

Easy onboarding of Students

On-board students with a simple method like Secret code on-boarding, Import Dynamic excel, or Simple Interfaces.

Consolidated real-time metrics and drill down

Get the complete updates about the Campus with a single click. Drill down the various measures covering all dimensions like Pass Rate, Average CGPA, Placement, Back Papers, Rank List, Attendance, Fees, Income, Expenses, Parent Engagements, etc.

Flipped Classroom: Instant sharing of study materials

Empower your classroom with practical activities, as proCampuz allows us to share the videos, notes, presentations, etc. through social media so that students can refer later.



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Mark your attendance on the go

Faculty can take the smartphone to class to mark the attendance through the proCampuz mobile app. The attendance will be automatically synced with Cloud.

Sync all your schedules, events, and tasks with Google and your Smartphone

All the Schedules like Festivals, Seminars, Time Table, and Meetings are automatically synced with the Google Calendar.

Know your workload and balance your semester and syllabus.

A single view on the faculty wise workload and analyze the load balance of the college or department. Predict the syllabus completion and balance your time table accordingly.

Computing grades in line with university norms

proCampuz manages and maintains the marks and grades of the Students. Auto calculation of grades and back papers.

360° Evaluation of Faculty

Evaluate, Analyze, and improve the performance of each faculty in the campus by measuring various Key performance Indexes like Performances, Conferences, Project, Consultancies, Journals, Subject Performances, Regularity, etc.



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Salary calculation in line with Government/University/ College norms.

Link Teacher's performance with Academic outcomes, regularity, and also as per respective norms. Compute salary and sync with bank accounts.

Student Portfolio: Student Demographics detail Activity Performance

proCampuz automatically generates the student profile, behavior, outcomes, probability numbers as per the activity of the student on the campus. With big data technology, the system can predict student's outcomes in the future examination.

Step by step guide to Accreditations and adhering to Global Standards

proCampuz Accreditation module is a smart tool to ensure the campus gets accredited. It tracks, manages, and inform the stakeholders about the critical areas. It also recommends the action to be taken to increase the Accreditation score.

Curriculum scheduling and execution

Teachers can create the course plan as per the time table. The principal/director can create an ideal path for the completion of the course and map the same performance/ progress of the teacher.

Social Networking under one umbrella.

Inbuilt social media for Campus, Inbox, and assignment management to ensure all are connected and engaged.



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Connect to your Alumni, leverage them in bringing opportunities

Alumni can post jobs, participate in forums with Students and the campus can ensure they never miss any Alumni updates.

Create online polls, assignments and Quizzes

Flexible survey creation tools. Can be used for polls, feedbacks, Assignments, and Online Examination.

COMMITMENT FROM CLIENT

1. Data need to be provided by the client in the prescribed format.
2. Sufficient Internet bandwidth to ensure the application runs smoothly on campus.
3. Attendance of Staff during Knowledge handholding or training.
4. Follow Service Level Agreements for support services.
5. On-time payments to ensure application runs as expected.

SERVICE LEVEL PROCESS

The purpose of this Service Level Agreement (SLA) is to identify the basic services, and any agreed- upon optional services, to be provided by FINANCEPEER regarding proCampuz End to End Suite.

Hosting of Application

- FINANCEPEER will host the proCampuz Suite through Secure Cloud Architecture.
- Client users will access the application through the internet.
- The client must ensure the necessary internet bandwidth speed to ensure the smooth functioning of application on the Cloud.
- FINANCEPEER will ensure uptime, Server bandwidth, user response time, speed, and accessibility of proCampuz End to End Suite provided internet bandwidth availability of users.



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- The client must determine and acquire the domain name through which proCampuz End to End Suite needs to be accessed. By default, we will map the application to a specified subdomain mapped to www.procampuz.com.
- Access to the platform will be automatically blocked upon non-payments for the agreed payments as and when raised within 15 workings of raising the invoice.

Any Requirement Gaps in Application

1. Any global changes triggered due to regulatory requirements or amendments will be done completely free of cost.
2. Any other gaps which are categorized as specific requirements of Client will be converted to logical document and will be developed as per required. The cost of development will be decided as per mentioned later in this document and as per agreed between Client and FINANCEPEER.

Appointment of Account Manager

1. A Non dedicated Account Manager from FINANCEPEER will be appointed stationed at our head office for 1 year starting from the initiation of the project.
2. The Account Manager will be responsible for the following activities:
 - Training
 - Implementation
 - Installation
 - Understand Business Process
 - Point of Contact with the support team at our office.
 - Manage the issues list.
 - Close the issues.
 - Sign off the process as expected by the business users.
 - Ensure users are happy with the proCampuz End to End Suite features.

Service Performance

This section describes how the FINANCEPEER team will monitor or track and report on performance. The FINANCEPEER team must perform according to predefined and measurable metrics.

Performance Metric	Description
Response Time	The response time for accessing any features of Application on Cloud will be kept at the highest performance.
Throughput	This metric defines the rate that data is delivered to the client devices. The client must ensure the internet speed of 10 Mbps or


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Performance Metric	Description															
	above for the usage of proCampuz End to End Suite in the Campus for better throughput. Also, the user will be able to access the application anytime and anywhere through any modern browser on any device.															
Customer Support	This metric includes the typical help desk problem reporting and problem resolution guarantees based on severity level. Severity level and response and resolution times are assigned according to their impact on users. The acceptable response time and resolution time are negotiated between the FINANCEPEER and Client.															
	<table border="1"> <thead> <tr> <th>Severity Level</th> <th>Response Time</th> <th>Resolution Time</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>30 minutes</td> <td>60 minutes</td> </tr> <tr> <td>2</td> <td>60 minutes</td> <td>4 hours</td> </tr> <tr> <td>3</td> <td>3 hours</td> <td>2 days</td> </tr> <tr> <td>4</td> <td>1 day</td> <td>1 week</td> </tr> </tbody> </table>	Severity Level	Response Time	Resolution Time	1	30 minutes	60 minutes	2	60 minutes	4 hours	3	3 hours	2 days	4	1 day	1 week
	Severity Level	Response Time	Resolution Time													
	1	30 minutes	60 minutes													
	2	60 minutes	4 hours													
3	3 hours	2 days														
4	1 day	1 week														
Availability	<p>The application will be available 99% of the time, 7 days a week, 24 hours per day.</p> <p>Please note: During patch release, the application will be closed/slowed in response for accessing and will be informed to the client in advance. The technology team will try to release the patches only during non-working hours except for severity level 1 or 2 issues.</p>															
Issue Recording Methods	<p>FINANCEPEER team will open an online issue management system dedicatedly for users where the issues will be recorded. Users can log the issues into the portal (Which will generate the ticket number) and the first level communication will be done through the portal. FINANCEPEER team will not entertain any issues without the respective ticket number.</p>															



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TIMELINE

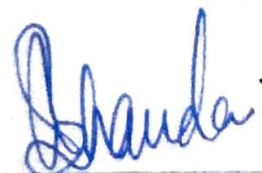
Need to be discussed and finalized once the proposal is approved. Can be discussed if needed as per the convenience of the client and also level of customization that may be needed in the application.

Please Note: Installation for the basic Application will be finished within 2 weeks of confirmation of Purchase Order.



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Delivery Model

Cross-Platform with the flexible delivery model

proCampuz can be accessed from anywhere and on any device. proCampuz can be accessed through Desktop, Laptop, or Mobile. proCampuz application can be accessed through our secure cloud.

Data Migration of Legacy and existing Data

Data Management is our Responsibility and not yours!!!

- We have a dedicated team who will handle your data migration.
- College does not have to worry about data management and will be handled by our expert team
- We don't charge separately for Data migration.

Duration of MOU / Proposal

- a) This MOU is at-will and may be modified by mutual consent of authorized officials from listed partners.
- b) This MOU shall become effective upon signature by the authorized officials from the (list partners) and will remain in effect until modified or terminated by any one of the partners by mutual consent.



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Privacy and Security of Data

This is in terms of the usage of our platforms by **BCIHMCT , Kalkaji Delhi-19** on our cloud Server. This letter is an undertaking from Financepeer to ensure data Integrity, Privacy and Availability.

All the data of **BCIHMCT , Kalkaji Delhi-19** resided on our cloud server belongs to the college and will be College property. Financepeer will be liable to college at any point in time to return the data in the specified formats.

We will also ensure Data Privacy, Security and ensure 'no sharing policy' of the data with any third party without the written consent of **BCIHMCT , Kalkaji Delhi-19**.



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For BCIHMCT, Kalkaji Delhi-19



FINANCIALS

Our company follows a very transparent, efficient, affordable, liberal, and easy to understand the policy in terms of the financial cost charged for our product offerings. Our prices are balanced between providing excellent services, quality products, and assuring affordable prices to clients.

User Based Cost	Per Month / User
First Year Cost / User / Year Cost includes training, support, handholding, and initial customization which are show stoppers.	₹ 0.00
Second Year Onwards* Dedicated Support, Dedicated Account Manager, Documentation of Requirement and Application Continuation Cloud Cost.	₹ 16.00 15.00

Module	Per Month / Student
CRM Module	₹ 2.00
Admission Module	₹ 2.00
Office Management	₹ 2.00
Human Resources Management	₹ 2.00
Infrastructure Module	₹ 2.00
Exam Management	₹ 2.00 1.00
Accreditation Management	₹ 2.00
Alumni Management	₹ 1.00
Library Management	₹ 1.00
Total	₹ 15.00 per student per month 15 Rs.

* Applicable till Academic 2023 – 2024. Post that, the rates may be revised as per the market conditions and as agreed between the client and FINANCEPEER.

* All the above rates are exclusive of applicable taxes. The tax component will be added to the final invoice. Logins will be unlimited to all stakeholders as mentioned in this document.

Conditions in financials

Signature



1. All charges need to be paid as per decided (Between Financepeer and BCIHMCT) in the PO issued by Institute.
2. Payment terms will be discussed before issuing purchase order by BCIHMCT.
3. Once the basic module is installed, the team from the client and FINANCEPEER will decide the list of features required to be customized and as approved. All customization will be valid and done within one year from the date of signing the MOU.
4. All payments need to be done digitally into a designated legal company account. All bills will be raised under the Invoice issued under QPIC Solutions Private Limited. QPIC Solutions Private Limited is fully owned company of Financepeer.
5. No cash transactions are allowed.
6. Receipt will be generated once payment is credited to our account.
7. Any dispute in regards to payment should be raised with our Accounts Department.
8. Any client visit, if any will be capped at 3 visits per year as per the above-agreed rates as per situation of COVID-19 and other scenarios. Otherwise, services will be provided online or through the remote.
9. Any further visits will be charged at Rs. 3000/- Per Man Day.
10. Customization cost as per agreed between FINANCEPEER and Client will be at Rs. 3500/- Per Man Day. All customization in the first year will be done without



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any cost.

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11. Legal designated Company Account will be provided in the Invoice for financial transactions.

CONCLUSIONS

Thank you for the opportunity to present you with our response. We believe that the solution herein meets all your requirements and will assist your organization in achieving its objectives. We welcome any questions you may have regarding this proposal and we look forward to working closely with your team to make this initiative a great success.

Agreement Signatures

For Banarsidas Chandiwala Institute of Hotel Management & Catering Technology,

Chandiwala Estate,
Maa Anandmai Marg,
Kalkaji, Delhi - 19

For QPIC SOLUTIONS P (LTD)

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Ph: +91 8086015111



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