

**EMERGING HOUSEKEEPING TRENDS ADOPTED BY
HOUSEKEEPING DEPARTMENT RELATED TO GUEST
SATISFACTION IN FIVE STAR HOTELS OF DELHI/
NCR POST COVID 19.**

A PROJECT REPORT

Submitted by

NAMINDER SINGH DUA

in partial fulfilment for the award of degree

of

**BACHELOR DEGREE IN HOTEL MANAGEMENT &
CATERING TECHNOLOGY**

Under supervision of

Mrs. Divya Thakur

**BANARSIDAS CHANDIWLA INSTITUTE OF HOTEL MANAGEMENT
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GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY

BATCH 2017 - 2021



**Perception of Hospitality Industry among Fresher's and
Final Year Student of Hotel Management Colleges in Delhi
Region: Comparative Analysis**

A PROJECT REPORT

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**GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY,
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BATCH 2017-21**



CUSTOMER PERCEPTION OF SERVICE QUALITY AT FIVE STARS HOTELS IN NEW DELHI

A PROJECT REPORT

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**FEASIBILITY STUDY OF OPENING A CAFE IN SOUTH
DELHI**

A PROJECT REPORT

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BATCH- 2017-21



A
PROJECT REPORT
ON

**POPULARITY AND AWARENESS OF SUPER GRAINS AMONG
YOUTH**

Submitted by

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EMERGING TRENDS OF CLOUD KITCHENS IN DELHI NCR

A PROJECT REPORT

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**E-LEARNING VS TRADITIONAL EDUCATION IN
HOTEL MANAGEMENT COLLEGES OF DELHI NCR**

A PROJECT REPORT

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ECO HOTEL CONCEPT AND GREEN PRACTICES

FOLLOWED IN HOTEL INDUSTRY

A PROJECT REPORT

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Role of Front office in adapting to new normal post covid

A PROJECT REPORT

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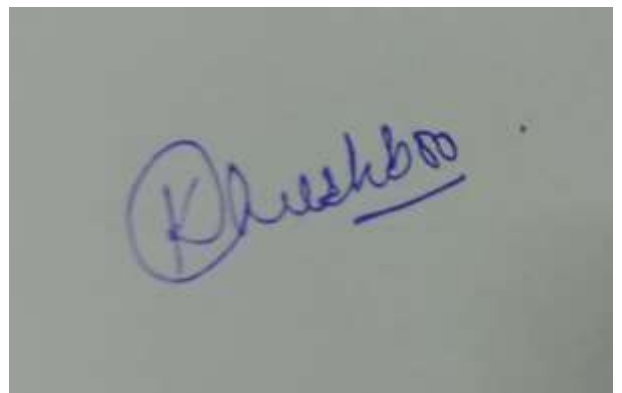
PROJECT REPORT ON
TECHNOLOGY IN THE GUEST ROOM OF 5 STAR HOTEL IN DELHI-
NCR - PROSPECTS AND CHALLENGES

SUBMITTED BY
KHUSHBOO SANKHLA

06911002217



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FEASIBILITY STUDY OF OPENING A FRENCH CAFÉ IN DWARKA

A PROJECT REPORT

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BATCH 2017 - 2021



**A Study of Assessing Job Satisfaction in a Five-Star Hotel
in Delhi's F&B Department.**

A PROJECT REPORT

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BATCH 2017-2021



**A Study on Factor Affecting Fast Food Consumption among Youth
In Delhi**

A PROJECT REPORT

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**Customer Preference for American Fast Food or Indian
Street Food – A study on consumer of West Delhi**

A PROJECT REPORT

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**A Study on Impact of covid19 Pandemic on eating
habits of people of Delhi**

A PROJECT REPORT

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**A STUDY ON IMPACT OF SOCIAL MEDIA ON DELHI
TOURISM**

A PROJECT REPORT

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**A Study on post COVID scenario of local-
restaurants Industry in North Delhi**

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**ONLINE VS. TRADITIONAL METHODS OF
BOOKING HOTELS**

A PROJECT REPORT

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**“EFFECT OF RESTAURANT AMBIENCE ON DINERS
EXPERIENCE IN DELHI NCR”**

A PROJECT REPORT

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July, 2021



**A STUDY ON IMPACT OF
MOLECULAR GASTRONOMY FOR INDIAN CUISINE**

A PROJECT REPORT

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BATCH 2017-2021



**PERCEPTION OF COLLEGE GOING
STUDENTS TOWARDS FAST FOOD**

A PROJECT REPORT

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BATCH 2017-2021



A STUDY OF SUSTAINABLE INITIATIVE TAKEN AT ECO HOTELS IN DELHI NCR

A PROJECT REPORT

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JUNE 2021



NEED FOR ADOPTING SUSTAINABLE TOURISM PRACTICES AFTER COVID-19 IN DELHI

A PROJECT REPORT

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JUNE 2021



**PERCEPTION OF CONSUMERS ABOUT SERVICE FACILITIES
PROVIDED BY FAST FOOD OUTLETS IN DELHI**

A PROJECT REPORT

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BATCH 2017-2021



**ANALYSING THE FACTOR RESPONSE FOR PROMOTION
FOOD TO SOCIAL MEDIA: A study of Delhi**

A PROJECT REPORT

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BATCH 2017-2021



**FOOD SAFTY PRACTICES DURING COVID-19
PENDAMICIN HOSPITALITY INDUSTRY
A STUDY OF 5- STAR HOTEL OF DELHI NCR**

A PROJECT REPORT

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**Study of Pilgrimage Tourism in Amritsar with special focus
on GOLDEN TEMPLE**

A PROJECT REPORT

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**EMPLOYEE TURNOVER RATE IN INDIAN
HOSPITALITY INDUSTRY WITH FOCUS ON FIVE
STAR HOTELS IN DELHI**

A PROJECT REPORT

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MANDEEP

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**STUDY OF WORK-LIFE BALANCE IN FIVE STAR
HOTELS OF DELHI-NCR**

A PROJECT REPORT

**SUBMITTED BY
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Project Report: BHCT 460

**JOB SATISFACTION AMONGST EMPLOYEES
OF POPULAR QUICK SERVICE
RESTAURANTS IN DELHI NCR**

A PROJECT REPORT

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VEGAN FOOD EMERGING AS A NEW TREND AMONG PEOPLE

A PROJECT REPORT

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BATCH- 2017-21



**TRAINING AND DEVELOPMENT PROGRAMME AND ITS
BENEFITS TO EMPLOYEES & ORGANIZATION IN A 5-
STAR PROPERTY IN DELHI NCR.**

A PROJECT REPORT

SUBMITTED BY

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**CONSUMERS BEHAVIOUR TOWARDS BAKERY
PRODUCTS IN DELHI AND NCR**

A PROJECT REPORT

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**EMERGING HOUSEKEEPING TRENDS ADOPTED BY
HOUSEKEEPING DEPARTMENT RELATED TO GUEST
SATISFACTION IN FIVE STAR HOTELS OF DELHI/
NCR POST COVID 19.**

A PROJECT REPORT

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NAMINDER SINGH DUA

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BATCH 2017 - 2021



**Popularity of Ready to Eat Food Items
Among Youth: “A Study of Delhi & NCR”.**

A PROJECT REPORT

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JULY 2021



PROJECT REPORT ON
EMPLOYMENT OPPORTUNITIES FOR THE
DISABLED IN HOSPITALITY INDUSTRY



Submitted to

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**Impact of Social Media on the Popularity of QSR:
“A Study of KFC in Delhi & NCR”.**

A PROJECT REPORT

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**Analysis Of Service Quality In Restaurant
Business In New Delhi**

RESEARCH PROJECT

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**Linen Management And Planning in 5 Star
Hotel In Delhi NCR**

A PROJECT REPORT

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**IMPACT OF SOCIAL MEDIA ON HOSPITALITY
INDUSTRY IN DELHI/NCR REGION**

A PROJECT REPORT

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**PERCEPTION OF TOURIST TOWARDS
SUSTAINABLE TOURISM IN DELHI**

A PROJECT REPORT

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**ROLE OF PILGRIMAGE ON DESTINATION
DEVELOPMENT: A STUDY OF KUMBH MELA,
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A PROJECT REPORT

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**IMPACT OF PANDEMIC ON FUTURE DINING
PRACTICES IN REFERENCE TO FINE DINING OR
HOME DELIVERY SYSTEM OF FOOD SERVICE**

A PROJECT REPORT

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**RECENT MARKETING TRENDS IN TOURISM &
HOSPITALITY INDUSTRY POST COVID PANDEMIC.**

A PROJECT REPORT

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**IMPACT OF INDUSTRIAL TRAINING EXPOSURE ON
HOTEL MANAGEMENT STUDENTS IN DELHI, NCR**

A PROJECT REPORT

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In partial fulfilment for the award of the degree of
**BACHELOR DEGREE IN HOTEL MANEGEMENT & CATERING
TECHNOLOGY**

Under Supervision of

Supervisor: MR. ARVIND SARASWATI

Guide: MR. DURGA PRASAD SHUKLA

**BANARSIDAS CHANDIWALA INSTITUTE OF HOTEL
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**GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY-
DELHI-1100076**

**BATCH 2017-2021
BANARSIDAS CHANDIWALA INSTITUTE OF HOTEL
MANAGEMENT CATERING &
TECHNOLOGY**



**EXPLORING THE FACTORS RESPONSIBLE FOR
CUSTOMER DELIGHT IN 5 STAR HOTELS: A STUDY
OF SELECTED HOTELS IN DELHI NCR USING
EXPLORATORY FACTOR ANALYSIS.**

A PROJECT REPORT

Submitted by
GAUTAM MALHOTRA

In partial fulfilment for the award of the degree

Of

**BACHELOR OF HOTEL MANAGEMENT & CATERING
TECHNOLOGY**

Under Supervision of
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**GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY,
DELHI 110078**

BATCH 2017-21



**WEDDING PLANNING INDUSTRY FLOURISHMENT
IN SMALLER CITY**

A PROJECT REPORT

SUBMITTED BY

PIYUSH ARORA

In partial fulfilment for the award of the degree

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**BACHELOR DEGREE IN HOTEL MANAGEMENT &
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KALKA JI, NEW DELHI

GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY,

DELHI 110078

BATCH 2017-2021



**CHANGE IN CONSUMER PERSPECTIVE AND
ACCEPTABILITY POST COVID-19 TOWARDS DINE-
IN AND HOME DELIVERY SYSTEMS**

A PROJECT REPORT

Submitted by

MIHIR BHASIN

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**BACHELOR DEGREE IN HOTEL MANAGEMENT &
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**GURU GOBIND SINGH INDRAPRASTHA
UNIVERSITY**

JUNE 2021



**ASSESSMENT OF STRATEGIES FOLLOWED BY OYO
ROOMS**

A PROJECT REPORT

Submitted By

Piyush Dewan

**In partial fulfillment for the award of the degree of
BACHELOR DEGREE IN HOTEL MANEGEMENT & CATERING
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DELHI –110006**

BATCH 2017-2021



FOOD CONSUMPTION PATTERN OF THE YOUTH OF NEW DELHI

A PROJECT REPORT

Submitted by

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**GURU GOBIND SINGH INDRAPRASHA
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**BATCH 2017-
2021**



**A DETAILED STUDY ON EFFECT ON CONSUMPTION OF
CARBONATED AND ARTIFICIALLY SWEETENED BEVERAGES ON
HEALTH OF CONSUMERS**

A Project report

Submitted by

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BATCH 2017-21



POPULARITY AND AWARENESS OF SUPER GRAINS
AMONGST YOUTH OF DELHI

A PROJECT REPORT

Submitted by

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**BACHELOR DEGREE IN HOTEL MANAGEMENT &
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JUNE 2021



STUDY OF RELIGIOUS TOURISM IN SHIRDI: POST COVID SITUATION

A PROJECT REPORT

Submitted By

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**BACHLOR DEGREE IN HOTEL MANAGEMENT AND
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JUNE 2021



To Study the Effect of Customer Feedback on Employee Service Performance

A Project Report

Submitted By
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GURU GOVIND SINGH INDRAPRASTHA UNIVERSITY

DELHI-110006

BATCH (2017-2021)



**Fresh Vs Frozen Food Preferences In The North
Indian Market (Supermarket)**

A PROJECT REPORT

Submitted by

AKSHIT DOBRIYAL

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**BACHELOR DEGREE IN HOTEL MANEGEMENT &
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**GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY,
DELHI 110078**

BATCH 2017-21



**Application Of Artificial Intelligence in Food and
Beverage Service Operations**

A PROJECT REPORT

Submitted by

AKASH SHUKLA

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JULY 2021



**Application Of Artificial Intelligence in Food and
Beverage Service Operations**

A PROJECT REPORT

Submitted by

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**BACHELOR DEGREE IN HOTEL MANEGEMENT &
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DELHI**

GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY

JULY 2021



**STUDY ON EMPLOYMENT OF DIFFERENTLY
ABLED PEOPLE IN HOTELS KITCHEN OF DELHI
AEROCITY**

A PROJECT REPORT

Submitted by

Sahil Jha

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GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY,

DELHI 110078

BATCH 2017-21



**Scope of starting of modern Indian cuisine food truck in
South Delhi: A Feasibility Study**

A PROJECT REPORT

Submitted By

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BATCH 2017-21



ANALYSIS OF FOOD FESTIVAL IN DELHI

A Research Project

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JUNE 2021



BENEFITS OF INDIAN HERBS AND SPICES

A PROJECT REPORT

SUBMITTED BY

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**BACHELOR DEGREE IN HOTEL MANEGEMENT &
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DELHI 110078**

BATCH 2017-21



***SERVICE GAP ANALYSIS OF CONSUMER'S
EXPECTATIONS AND THEIR EXPERIENCES POST
COVID: AN EMPIRICAL STUDY OF FOOD STALLS OF
DILLI HAAT (INA)***

A PROJECT REPORT

Submitted By

Mukta Luthra

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GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY, DELHI-
1100076**

BATCH 2017-2021



**Comparative study on Modern Indian Cuisine and Traditional
Indian Cuisine in Delhi, NCR**

A PROJECT REPORT

Submitted By

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**BACHELOR DEGREE IN HOTEL MANAGEMENT & CATERING
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GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY, DELHI-1100076

BATCH 2017-2021

**BANARSIDAS CHANDIWALA INSTITUTE OF HOTEL
MANAGEMENT & CATERING TECHNOLOGY**



**ANALYSIS OF DIGITAL MARKETING PRACTICES
FOLLOWED IN 5- STAR HOTEL IN DELHI**

A PROJECT REPORT

Submitted by

AMAN KUMAR DAS

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**GURU GOVIND SINGH INDRAPRASTHA
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BATCH 2017-21



**A STUDY ABOUT CONSUMER PERSPECTIVE ON
CULINARY TOURISM IN THE NCT OF DELHI**

A PROJECT REPORT

Submitted by

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**BACHELOR DEGREE IN HOTEL MANAGEMENT &
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JUNE 2021



**ANALYSIS OF HUMAN RESOURCE POLICIES:
A STUDY OF SELECTED FIVE STAR HOTELS IN DELHI**

A PROJECT REPORT

Submitted by

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DELHI 110078**

BATCH2017-21



**ANALYZING THE GUEST EXPERIENCE OF BARS IN
DELHI – A TEXT MINING APPROACH OF ONLINE
REVIEWS**

A PROJECT REPORT

Submitted by

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BATCH 2017-21



**Awareness of culinary Tourism in Lucknow amongst
college students**

A Project Report

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BATCH 2017-21



**ANALYTICAL STUDY OF WHISKY CONSUMPTION,
AMONG THE MILLENNIALS IN DELHI NCR**

A PROJECT REPORT

Submitted by

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BATCH 2016 – 2021



Exploring the factors for the popularity of Indo-Chinese cuisine in Delhi

A PROJECT REPORT

Submitted By

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**GURU GOBIND SINGH INDRAPRASTHA
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BATCH 2017-2021



CLOUD KITCHEN PREREQUISITES AND BRANDING STARTEGIES

A PROJECT REPORT

Submitted by

UTKARSH SAXENA

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**BACHELOR DEGREE IN HOTEL MANAGEMENT &
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GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY, DELHI – 110076

BATCH 2017 - 2021



**VAIBILITY OF STAND-ALONE HOTEL IN THE
MARKET OF CHAIN HOTEL OF NEW DELHI/NCR**

A Project Report

Submitted by

Rishabh Rawat

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UNDER

GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY,

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BATCH 2017-21



**Analysis of Customer Perception towards Services
provided by Indian Railway Catering And Tourism
Corporation**

A PROJECT REPORT

Submitted by

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BATCH 2017 – 2021



**IMPORTANCE OF GUEST FEEDBACK IN THE
HOSPITALITY INDUSTRY
: A STUDY OF SELECTED HOTELS IN DELHI**

A PROJECT REPORT

Submitted by

SIMREN PAL

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**BACHELOR DEGREE IN HOTEL MANEAGEMENT &
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JUNE, 2021



**Customer perception towards food delivery Applications:
“A Study of Delhi & NCR”.**

A PROJECT REPORT

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JULY,2021



**A study on Staff Absenteeism : Its Impact on Food Service business
Performance**

A Project report

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BATCH 2017-21



A study on “Customer Satisfaction in Airline Industry :the role of service quality and price”

A Project report

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JUNE 2021



**Retention of Employees: A Challenge for Human Resource
In Hotel Industry In Delhi/NCR**

A PROJECT REPORT

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**BATCH 2017-
2021**



POPULARITY OF JAPANESE COOKING INGREDIENTS AMONG HOMECHEFS

A PROJECT REPORT

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BATCH 2017-21



Impacts of covid on quick service restaurants

A project report

Submitted by

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technology**

Guru Gobind Singh Indraprastha University

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Batch 2017-21



**IMPACT OF MARKETING COMMUNICATIONS IN
PROMOTING TOURIST DESTINATIONS IN DELHI NCR.**

A PROJECT REPORT

Submitted by

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BATCH 2017-2021



**SCOPE OF GLUTEN-FREE BAKERIES:
A STUDY OF NOIDA**

A PROJECT REPORT

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BATCH 2017 – 2021



**A study on “Importance of Soft Skills Training at Hotel Front
Office”**

A Project report

Submitted by

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DELHI 110078

BATCH 2017-21



**EMPLOYEE TURNOVER RATE IN INDIAN HOSPITALITY
INDUSTRY WITH FOCUS ON HOTELS IN THE STATE OF
DELHI**

A PROJECT REPORT

Submitted by

AMANPREET SINGH

In partial fulfilment for the award of the degree

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**BACHELOR OF HOTEL MANEGEMENT & CATRING
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CATERING TECHNOLOGY**

GURU GOVIND SINGH UNIVERSITY, NEW DELHI 110006

BATCH 2017-2021



**IMPACT OF COVID-19 HOSPITALITY INDUSTRY:
A QUALITATIVE ANALYSIS**

A PROJECT REPORT

Submitted by

SPARSH KALRA

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DELHI 110078**

BATCH 2017-21





**FUTURE PROSPECTS OF THE STANDARD
OPERATING PROCEDURES FOLLOWED IN THE
HOTELS BY THE ACCOMODATION DEPARTMEMT
POST COVID-19 IN DELHI**

A PROJECT REPORT

Submitted by

SIMRAN PASSI

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GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY

JUNE 2021



WEDDING PLANNING AND MANAGEMENT SERVICES IN DELHI

Final Project Report

Deepak sharma

06511002217

**Banarsidas chandiwala institute of hotel management and
Catering technology , New delhi.**



**SCOPE OF SUGAR FREE DESSERTS
IN DELHI NCR**

A PROJECT REPORT

Submitted by

ROHIT MANN

In partial fulfillment for the award of the degree

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BATCH2017-21



Banarsidas Chandiwala Center for Research Excellence

**A study of perception of Hotel Management Student of Delhi
towards pursuing Post Graduation after their Graduation**

A PROJECT REPORT

**Submitted by
ASHIMA**

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JULY 2021

